FREE REMOTE SUPPORT SOFTWARE WITH ZOHO ASSIST

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Zoho Assist empowers businesses across the globe with secure cloud-based remote support and remote access software to deliver top-notch customer support experience. Establish secure web-based, on-demand connections with remote PCs, laptops, mobile devices, and servers with ease. Elevate your remote support experience with the industry's best remote support solution.

ZOHO ASSIST FOR ENTERPRISES

Our industry-leading remote access solution is easily customizable, scalable, and reliable enough to support large and growing enterprises. Consult, customize, and onboard your users, with extensive solutions, enterprise features, and integrations that fulfill all your remote access requirements.

Outsourced IT & MSP Support
Provide attended remote support and remotely access computers anywhere in the world with ease. With remote access software, you can manage remote computers efficiently and improve customer satisfaction.

Customer Support
Provide attended remote desktop support to any Windows, Mac, Linux, iOS, Android or Chromebook device. Establish remote PC access to troubleshoot faster and ensure customer satisfaction.

IT help Desks
Empower your IT help desk with remote desktop support software to resolve customers' issues remotely. Speed up resolution time and deliver outstanding service.

WHY USE ZOHO ASSIST?

- Enterprise-grade security: TLS 1.2 and AES 256-bit encryption
- Faster implementation and deployment
- Quick adoption and simple to use
- No prior downloads needed for on-demand remote sessions
- No installation needed for technicians to start remote sessions
- Technicians can log in to their accounts from any device to conduct remote sessions
- Privacy-focused remote management software
- Cross-platform support

FEATURE-RICH FOR EVERY SCENARIO

On-Demand Remote Support

Troubleshoot a remote computer through ad-hoc or on-demand remote sessions, with no prior installation using our best-in-class remote support application. Invitees can also join a session through email invites.

Unattended Remote Access

Set up unattended remote access for computers, both inside and outside LAN. Mass deployment options are also available in our remote assistance app. Assist supports both Windows and Mac.

Online Meeting

Enhance your remote support experience with our secure online meeting and webinar software. Easily host, record, and share online meetings, broadcast video webinars, and interact with your audience using our seamless, reliable web conferencing solution.

Augmented Reality Remote Assistance

Provide real time, augmented reality-based remote assistance by accessing your customer's smartphone camera. Troubleshoot plant machinery, servers, and more—right from your desk at any moment.

Reboot And Reconnect
The remote assistance tool allows technicians to reboot any remote desktop with a single click and reconnect to the session without losing control.

Rebranding And Custom Domains
Customize your Zoho Assist portal with your company logo, favicon, and email templates to match your company's branding guidelines. Customize your portal URL with custom domain mapping to carry your branding forward even further.